

martti calls with ZOOM

Use this quick guide to add Martti video remote interpretation to a Zoom telehealth call.

Invite a remote interpreter to a ZOOM call already in progress

1. After the channel has been called and a link has been established with the patient, click the **Invite** button.
2. Select **Invite a Room System**.
3. Click **Call Out**.
4. In the desired address into the **IP address or URI** field from the list below based on the requested language:

AMERICAN SIGN LANGUAGE

55050@join.carenection.com

ARABIC

55051@join.carenection.com

RUSSIAN


55081@join.carenection.com

SPANISH

55083@join.carenection.com

ALL OTHER LANGUAGES (routes to an operator)

55777@join.carenection.com

5. Select the **SIP** radio button.
6. Select the **Call** button.
7. Wait for the call to display “Success” at the top. Select **Done**.
8. After about 20 seconds, a request will appear. Select **Admit** to allow the remote interpreter to join the meeting.
9. The interpreter will ask for an access code and the Martti ID. The **access code** for your facility is 
10. The visit can now begin.

