**Risk Management Selective Rotation**

**Objectives**:

By the end of this selective rotation, the intern/resident will be able to:

1. Understand the general triage process for all event reports, including but not limited to review by supervisors of involved department(s) and secondary review by the risk management department
2. Describe the Safety Event Classification System used to make the determination between preventable events, known complications and unintended outcomes in the absence of negligence and how it impacts subsequent follow up actions.
3. Provide physician insight into several event reports by participating in an event review and investigation.
4. Participate in one of the organization’s formal Safety Event Classification Calls.
5. Recognize the difference between apparent cause analysis and root cause analysis

**Description**:

Medicine is a complex, high-risk profession. Safe, appropriate care of patients is dependent upon many components: patient illness and disease severity, systems-based practices, technological interactions, multidisciplinary communication, and human factors. The intersection of these components creates the opportunity for errors to occur which, regardless of contributing factors, can lead to unintended adverse patient outcomes. Many of these errors are preventable, and improving safety relies on understanding and mitigating these contributing factors.

Many institutional policies and procedures exist to ensure safety; however, improving safety is an ongoing, continuous process. Reporting any unsafe conditions and/or unexpected events that happen to staff, visitors, or patients is a crucial method for mitigating harm and identifying areas for improvement. There is a robust institutional process for managing event reports, and this selective rotation is designed to provide an introduction to the key components of this process.

**Time Commitment**:

Many of these objectives can be achieved into one high-yield day – ideally a Tuesday. However, several days on this rotation will provide a much more robust experience and understanding for the depth of the event review process. There are also other opportunities for further exposure to the field of safety and risk management.

**Confidentiality Statement**:

During this selective rotation, you will interact with highly sensitive information that may involve patients, families, non-physician colleagues, and physicians. Your legal obligation to confidentiality as a physician does not necessarily extend to all situations that you make encounter during this educational experience. In order to protect the privacy of those involved, you will be asked to sign a confidentiality statement in order to participate in the rotation. The Program Leadership has reviewed this statement and agrees with it.

**Contact**: Lisa Scafidi ([LScafidi@childrensnational.org](mailto:LScafidi@childrensnational.org))